CE&T Solution Engineer Manager

Unilever has an agreed IT mission to leverage internal & external capabilities to shift its focus to growth initiatives and business transformation in response to business strategy. It is committed to deliver simpler, more cost-effective IT solutions to support the business agenda and rooted in a standards-driven approach to architecture, key technologies, process, information, and service. The Platform Solution Engineer role forms a key part of the CE&T Platform Team and through this plays a key role in the creation and maintenance of the CE&T Architecture.

Key Responsibilities:

Lead and Influence:

- Co-develop CD Functional/Technology roadmaps in line with strategic Core Technology direction, thereby improving demand visibility and full investment lifecycle

- Maintaining a strategic awareness of technology relevant to Unilever and facilitating relationships with technology vendors on their roadmaps as input to Unilever’s strategic IT position and Destination Architecture

- Partner with UniOps leaders to understand priorities and opportunities for improvement through technology-led initiatives

- Work closely with Enterprise Architecture to review and approve all new project demand in line with Unilever strategies

Platform Solution Engineer:

- Identify the improvement and impacts based on the Platform roadmap

- Design solutions for the platform based on the EA guidelines & principles in line with the Business requirements

- Implementing and monitoring the security as relevant to the business platform

- Support the strategy for each Asset (e.g. at a high level whether to replace, innovate, operate & enhance, maintain, sweat, decommission)

- Design and support infrastructure provisioning that supports the platforms

- Ensure effective operation of the Assets for Non-Functional Performance

- Support the business as usual operations teams to resolve P1 and P2 issues

Requirements:

Skills:

- SOL skills (Passion for High Performance, Business Acumen, Purpose & Service)

- Familiarity with information management practices, application life cycle management, DevOps. IT services management, infrastructure and operations

- Working knowledge of Salesforce technologies and products

- Software Development skills for the Salesforce Lightning Platform (Apex, JavaScript, VisualForce, HTML, CSS)

- Knowledge of InfoSec concepts, processes and technologies

- Exceptional soft and interpersonal skills, including teamwork, facilitation and negotiation

- Excellent analytical and technical skills

- Excellent written, verbal, communication, and presentation skills

- Ability to story tell and simplify complexity for non-technical audiences

- Excellent planning and organizational skills

- Familiarity with basic graphical modelling approaches, tools and model repositories

Competencies:

- Organizationally savvy, and understanding of the political climate of the enterprise and how to navigate obstacles and politics

- Ability to balance the long-term and short-term implications of individual decisions

- Ability to translate business needs into requirements and solutions

- Ability to apply multiple solutions to business problems

- Influential in the organization and a team player

- Effective at driving short-term actions that are consistent with long-term goals

- Advanced English knowledge and bachelor’s degree

Characteristics:

- Trusted and respected as a thought leader who can influence and persuade IT leaders

- Comfortable, experienced, and accomplished at working with IT executives, and able to push back in a professional and diplomatic way

- Highly collaborative and supportive of IT and of its strategies

- Persistent learner and coach who invests time in building and maintaining technical skills

- Unflappable in the face of opposition to architectural ideals

- Practical in approach to decision making and problem solving that is principle-based and data driven